

## June 2015 Update

# Magic at Muswell Hill

### Staff Seminars

Three fast paced seminars run by Frank called 'Moving Forward' were a big success at Muswell Hill Golf Club in May.

Members of the Greens team, the Bar staff, Catering, Pro Shop and Office staff attended one of three 2 hour seminars on 'excellence at work'.

The May event was preceded by a half day with managers from those departments. Frank has already started follow-up visits to make sure the commitments made are carried through.

### Continue to Learn

Frank is waiting to find out the extent to which his bid to run seminars at Harrogate Week (17-21 January 2016) has been successful. 'Members Choice' is now a key part of 'Continue to Learn' and BIGGA members have been voting for the training they want (without seminar titles and with no presenter names). Last year Members Choice events comprised around 37% of the training events offered.

### In House – On Site

If you know what's needed Frank's 'In-House On-Site' service can be a god-send to employers.

All Frank's seminars (see outline list on this page) can be brought right to your door and run for your people on your premises.

For more information contact Frank – see contact points in next column →



Frank Newberry

### Frank's services for employers:

- Seminars
- Short Courses
- Managing Change
- Conflict Resolution
- Motivational Events
- Team Building Days
- One to one coaching
- Problem Solving and Decision Making Days
- After-dinner speeches
- Customised Workshops
- Open days & conferences

### FREE OFFER!

All employers (Chairman and Secretary/Managers) who have attended a GTC employers' workshop can get a FREE and private consultation with Frank on team leadership, communication and those tricky people performance issues. Call now to book an in confidence consultation.

### Contact Frank

Visit [franknewberry.com](http://franknewberry.com)  
Call: 01908 520202  
Mobile 07939 200056  
You can email Frank on [info@franknewberry.com](mailto:info@franknewberry.com)

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### Visits to Trainees

Frank is now scheduling visits to all the green-keepers and groundsmen he trained in the winter 2014-15 Supervisory Essentials series of four one day seminars.

Frank will be visiting the delegates and their employers at their places of work over the summer months.

Pitchcare has already posted dates for the 2015-16 series of seminars on their website.

To book a place contact: [chris.johnson@pitchcare.com](mailto:chris.johnson@pitchcare.com)

2015-16 dates are:

#### Taking Charge

- Thursday 12 November 2015

#### Getting Better Results

- Thursday 10 December 2015

#### Enhanced Communication Skills

- Thursday 25 February 2016

#### Problem Solving/Decision Making

- Thursday 24 March 2016



Frank with Adrian Hobbs, General Manager, Muswell Hill Golf Club

### 60 Free Articles

The number of Frank's free articles for employers has now reached 60 and all are available via the GTC website. Follow the link below and click on 'List of Articles for Employers'.

[http://www.the-gtc.co.uk/careers\\_training/quality\\_assured\\_training\\_providers/quality\\_assured\\_training\\_providers\\_list/frank\\_newberry\\_seminars\\_for\\_golf\\_clubs/#sp\\_anchor](http://www.the-gtc.co.uk/careers_training/quality_assured_training_providers/quality_assured_training_providers_list/frank_newberry_seminars_for_golf_clubs/#sp_anchor)



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